

## Abstract

An improved system and method for remote access from a variety of remote clients to an office telephone is provided. In the preferred embodiment, access to an office information center is through the Internet using a web-compliant remote client. The office information center includes a web server having a web page stored thereon and a PBX system. During a remote session, incoming calls to the PBX are routed to the remote client in real time. In addition, the remote client is able to view, manage and control voice mail messages using all the functions programmed to the office telephone from the remote client. Upon termination of the remote session, PBX ports are re-established to the office telephone and any alternations made by the remote client are updated.

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